

C.V. Management Group — Terms of Service

Last Updated: July 24, 2026

1. Introduction

Welcome to **C.V. Management Group** (“Company,” “we,” “us,” or “our”). These Terms of Service (“Terms”) govern your access to and use of our website, digital tools, logistics platforms, medical courier services, and any related products or services (collectively, the “Services”).

By accessing or using our Services, you agree to be bound by these Terms. If you do not agree, you must discontinue use immediately.

You may contact us at:

Email: admin@cvmanagementgroup.com **Phone:** 888-469-2864 **Address:** 945 S. Birch St., Unit 460665, Denver, CO 80246

2. Eligibility and User Responsibilities

By using our Services, you represent that:

- You are at least 18 years old or legally able to enter into binding agreements.
- You will use the Services only for lawful purposes.
- You will provide accurate information when requested.
- You will not attempt to interfere with, disrupt, or misuse the Services.

You are responsible for maintaining the confidentiality of any login credentials associated with your use of the Services.

3. Our Services

C.V. Management Group provides specialized logistics solutions, including medical courier services, organ transport, and time-sensitive delivery operations. Service availability may vary based on location, regulatory requirements, and operational capacity.

We reserve the right to modify, suspend, or discontinue any part of the Services at any time without notice.

4. Intellectual Property

All content made available through our Services—including text, graphics, logos, software, operational materials, training documents, and media—is owned by or licensed to C.V. Management Group and protected under applicable intellectual property laws.

You may access and use our content solely for internal business purposes or personal reference. You may not copy, distribute, modify, publish, or commercially exploit any content without our written permission.

Requests for permission may be sent to: admin@cvmanagementgroup.com

5. Prohibited Conduct

You agree not to engage in any of the following:

- Attempting to gain unauthorized access to our systems or data
- Uploading malicious code, viruses, or harmful software
- Interfering with the operation or security of the Services
- Using automated tools (bots, scrapers, crawlers) without authorization
- Misrepresenting your identity or impersonating another person
- Using the Services to harass, threaten, or harm others
- Collecting user information for unsolicited communications
- Using the Services to compete with or undermine C.V. Management Group

Violations may result in suspension, termination, or legal action.

6. User Contributions

If you submit feedback, suggestions, or other voluntary input (“Contributions”), you grant us a non-exclusive, royalty-free license to use such Contributions for operational improvement, development, or any lawful purpose.

You retain ownership of your Contributions but acknowledge they are not confidential.

7. Service Management

We may monitor, restrict, or remove content or activity that violates these Terms or threatens the integrity of our Services. We may also take any action necessary to protect our systems, users, and operations.

8. Termination

We may suspend or terminate your access to the Services at our discretion, including for:

- Violations of these Terms
- Security concerns
- Fraudulent or harmful activity
- Non-compliance with applicable laws

Upon termination, you may not create new accounts without our written approval.

9. Service Modifications and Interruptions

We do not guarantee uninterrupted access to the Services. Operational maintenance, system updates, outages, or external factors may affect availability. We are not liable for downtime or data loss resulting from such interruptions.

10. Governing Law

These Terms are governed by the laws of **the State of Colorado**. You agree that any legal action or proceeding shall be brought exclusively in the courts of **Denver County, Colorado**.

11. Dispute Resolution

Informal Resolution

Before initiating formal proceedings, both parties agree to attempt to resolve disputes informally for at least **30 days**.

Arbitration

If informal resolution fails, disputes will be resolved through binding arbitration under the UNCITRAL Arbitration Rules.

- **Arbitrator:** One (1)
- **Location:** Denver, Colorado
- **Language:** English
- **Governing Law:** State of Colorado

Restrictions

Arbitration will be conducted on an individual basis only. Class actions, collective claims, and representative actions are not permitted.

Exceptions

The following may proceed directly in court:

- Intellectual property disputes
- Claims involving theft, privacy violations, or unauthorized use
- Requests for injunctive relief

12. Corrections

Information on the Services may contain errors or inaccuracies. We reserve the right to correct or update information at any time without notice.

13. Disclaimer of Warranties

The Services are provided **“as-is” and “as-available.”** We disclaim all warranties, express or implied, including merchantability, fitness for a particular purpose, and non-infringement.

We do not guarantee:

- Error-free content
- Continuous availability
- Protection from unauthorized access
- Absence of viruses or harmful components
- Accuracy of third-party information

You use the Services at your own risk.

14. Limitation of Liability

To the fullest extent permitted by law, C.V. Management Group is not liable for indirect, incidental, special, or consequential damages, including loss of profits, data, or business opportunities.

Our total liability for any claim shall not exceed the amount paid by you for the Services, if any.

15. Indemnification

You agree to indemnify and hold harmless C.V. Management Group and its officers, employees, partners, and affiliates from claims arising out of:

- Your use of the Services
- Your violation of these Terms
- Your infringement of third-party rights
- Harmful or unlawful actions committed through the Services

16. User Data

We maintain certain operational data for performance and compliance. You are responsible for backing up your own data. We are not liable for data loss or corruption.

17. Electronic Communications and Signatures

By using the Services, you consent to electronic communication, electronic signatures, and digital recordkeeping. Electronic documents carry the same legal weight as physical documents.

18. Miscellaneous

These Terms constitute the entire agreement between you and C.V. Management Group. If any provision is found invalid, the remaining provisions remain enforceable. We may assign our rights and obligations at any time.

19. Contact Us

For questions, concerns, or complaints:

C.V. Management Group Email: admin@cvmanagementgroup.com **Phone:** 888-469-2864 **Address:** 945 S. Birch St., Unit 460665, Denver, CO 80246